



# REPLY VISION

INDUSTRIE 4.0

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Torino, 30/01/2017

# Agenda

## Overview



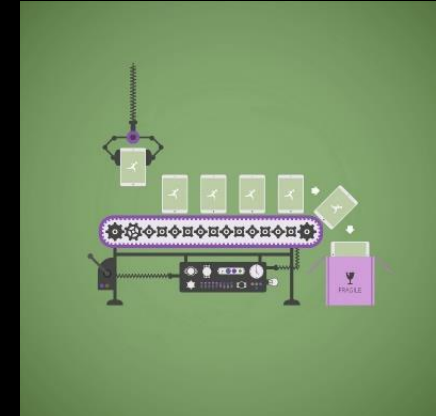
- 4° Industrial Revolution
- Industrie 4.0
- Digitization

## Reply Positioning



- Reply Vision
- Reply Offering
- Brick Platform (MES)

## Cases



- Business Cases
- Pilots, Research



# **Reply Corporate Introduction**

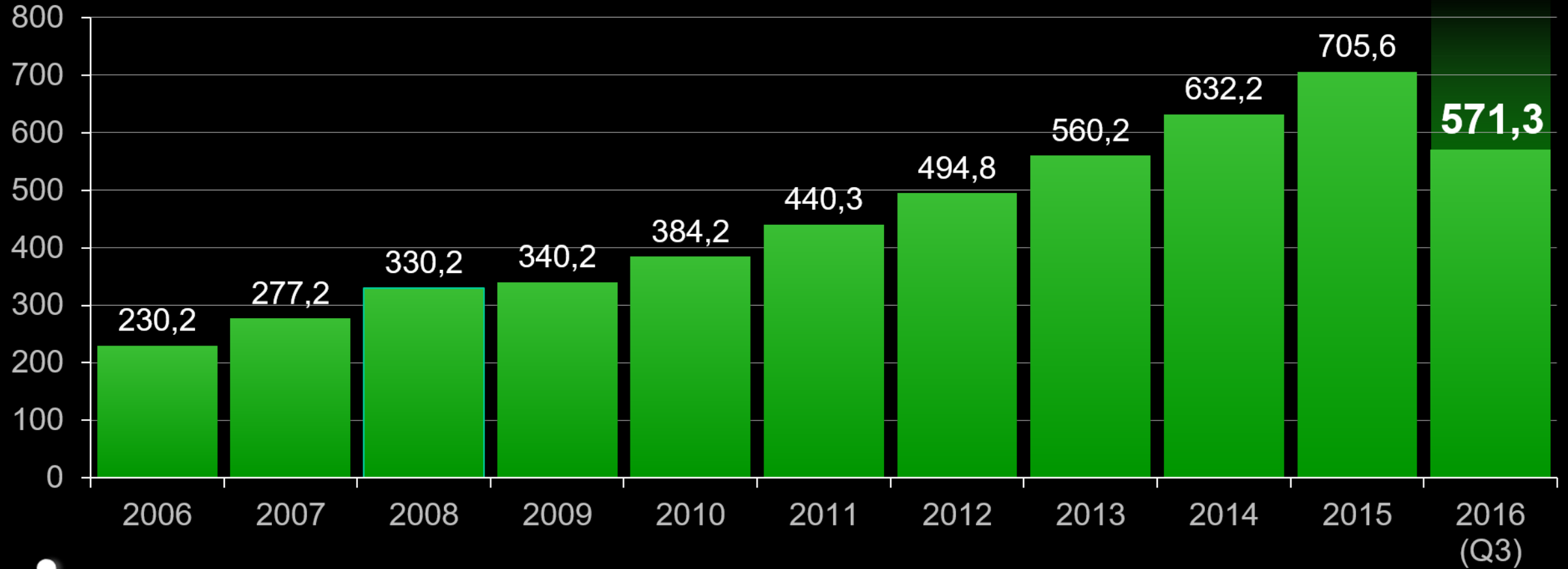




**To excel in helping our customers  
exploiting relevant innovation brought  
about by economic changes and driven  
by internet technologies**

# Revenue & People

Millions of Euros



1925 2272 2686 2994 3149 3422 3725 4253 4689 5245 **5928**

# Where We Are



# Reply Network Map

## INDUSTRY CONSULTING

Automotive & Manufacturing   CPG & Retail   Banking   Energy   Telco & Media   Insurance   Healthcare

## THE BUSINESS CONSULTING FABRIC

## DATA FABRIC

Security

IoT

### The Technology Stacks

Solution Design, Software Development,  
Enterprise Collaboration, Enterprise Operations

Cloud  
Computing

Enterprise  
Architecture

Video & Gaming

Social &  
Crowdsourcing

### The Agencies

Digital Brand, User Experience,  
Digital Communication

Mobile

eCommerce

## TECHNOLOGY PLATFORM

## DIGITAL EXPERIENCE

# 2015-16 Awards & Achievements

2016



**WORLDWIDE  
EMERGING CLOUD  
PARTNER OF THE  
YEAR**

Cluster Reply  
Solidsoft Reply

2015

2015 - 2016



**CLOUD PARTNER  
OF THE YEAR**  
Business Reply  
Riverland Reply

2015 Hurban Hub  
Tyssenkrupp

2016



**GLOBAL SERVICE  
DELIVERY PARTNER  
& Hybris TRAVEL  
ACCELERATOR**  
Portaltech Reply

2015 Fiesta Ferrero  
Ferrero

2016



**INTERNATIONAL  
SHOPWARE  
PARTNER**  
Portaltech Reply

2016 Bundesverband  
Digitale Wirtschaft

2016



**PLATINUMPARTNER**  
Europe - Middle East - Africa  
Arlanis Reply

2016 Alfa  
Romeo



**DIGITAL PARTNER  
OF THE YEAR**  
Reply



**SAP & GOOGLE  
GLASS CHALLENGE**  
Reply



**WINNER OF ANNUAL  
MULTIMEDIA AWARD**  
Triplesense Reply



**BEST INTEGRATED  
COMMUNICATION PROJECT**  
Bitmama



**INTERNET AGENCY  
RANKING 5<sup>th</sup> PLACE**  
Reply – Digital Experience

Wir sind das Netz

2016



**PREMIER CONSULTING  
PARTNER WW**  
Storm Reply

2015



**WMS WORLD  
WIDE PLATFORM**  
Click Reply & Sideup  
Reply

2015



**CRM  
SERVICE  
PROVIDERS**  
Reply

2016



**SECURITY PARTNER  
OF THE YEAR**  
Communication Valley Reply

2016



**GLOBAL PARTNERSHIP**  
Avantage Reply  
Xuccess Reply



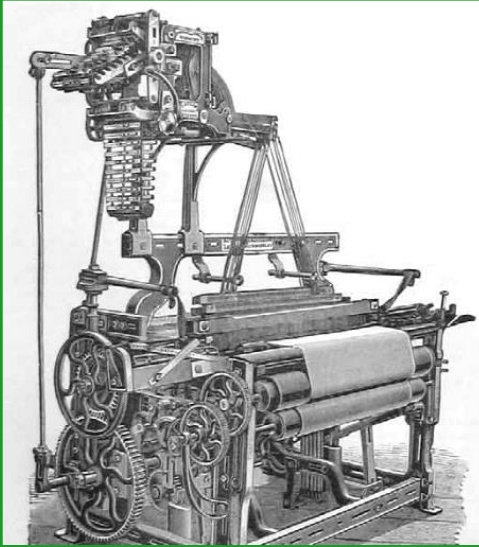


# **Overview Industrie 4.0**



# BRIEF HISTORY

FROM THE BEGINNING TILL NOW



1784

## MACHINES

1<sup>st</sup> Mechanical Loom

Mechanical production powered by **water and steam**

HUMAN STRENGTH

CRAFTER



1870

## WORK SHARING

1<sup>st</sup> Conveyor Belt

Mass production based on devision of labor, and powered by **electricity**

ELECTRICITY

SPECIALIST



1970

## ELECTRONICS

1<sup>st</sup> PLC

Electronics & IT **automate production**

EXECUTOR

MACHINE CONTROLLER



Today/Tomorrow

## CYBER-PHYSICAL DATA

4<sup>°</sup> Industrial Revolution

Production based on **cyber-physical systems**, with autonomous decision taking

DECISION MAKER

SUPERVISOR



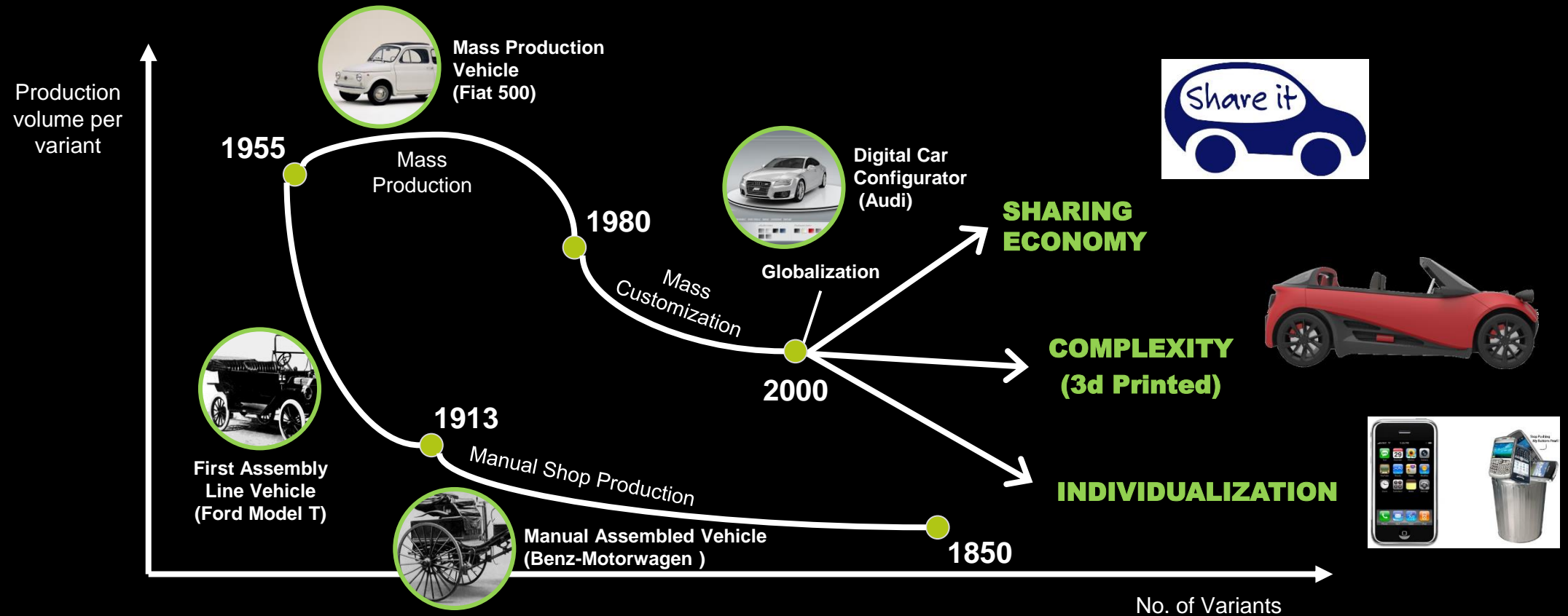
MACHINE  
PART



HUMAN  
PART

# Impact of **DIGITALIZATION**

## ON PRODUCTION AND SUPPLY CHAIN





# Automotive: Digital Transformation & Human Machine Collaboration

1913



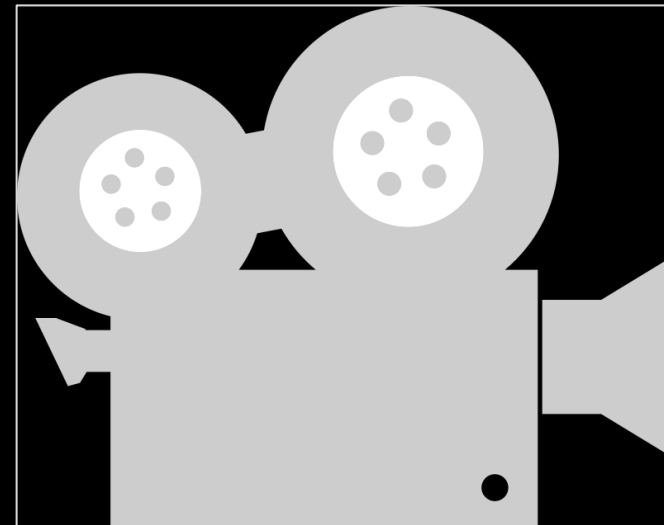
1957



2015



2036



# INDUSTRIE 4.0

## SIX DESIGN PRINCIPLES

### MODULARITY

Flexible adaptation of Smart Factories to changing requirements by replacing or expanding individual modules

### SERVICE ORIENTATION

Offering of services (of cyber-physical systems, humans or Smart Factories) via the Internet of Services

### DECENTRALIZATION

The ability of cyber-physical systems within Smart Factories to make decisions on their own

### REAL-TIME CAPABILITY

The capability to collect and analyze data and provide the derived insights immediately

### VIRTUALIZATION

A virtual copy of the Smart Factory which is created by linking sensor data (from monitoring physical processes) with virtual plant models and simulation models

### INTEROPERABILITY

The ability of cyber-physical systems (workpiece carriers, assembly stations and products), humans and Smart Factories to connect and communicate with each other via the Internet of Things and the Internet of Services





# **Reply Positioning**



# Factory 4.0



## CYBERSECURITY

STRONGER PROTECTION FOR  
INTERNET BASED MANUFACTURING



CLOUD COMPUTING



## BIG DATA

CREATIVITY  
COLLABORATIVE MANUFACTURING



SUPPLIERS

LOGISTICS 4.0

## INBOUND LOGISTICS

- INTEGRATED SUPPLY CHAIN
- INTERCONNECTED SYSTEMS
- PERFECT COORDINATION



## ADDITIVE MANUFACTURING

- MASS CUSTOMIZATION
- RAPID PROTOTYPING



## NANOTECH

- SMART VALUE PRODUCTS
- TECH. DIFFERENTIATION
- CONNECTIVITY

## ROBOT

- REAL TIME AUTONOMY
- PRODUCTIVITY
- SELF LEARNING

## AUTONOMOUS VEHICLES

- FLOW OPTIMIZATION
- INCREASED SECURITY
- LOWER COSTS



CUSTOMERS

LOGISTICS 4.0

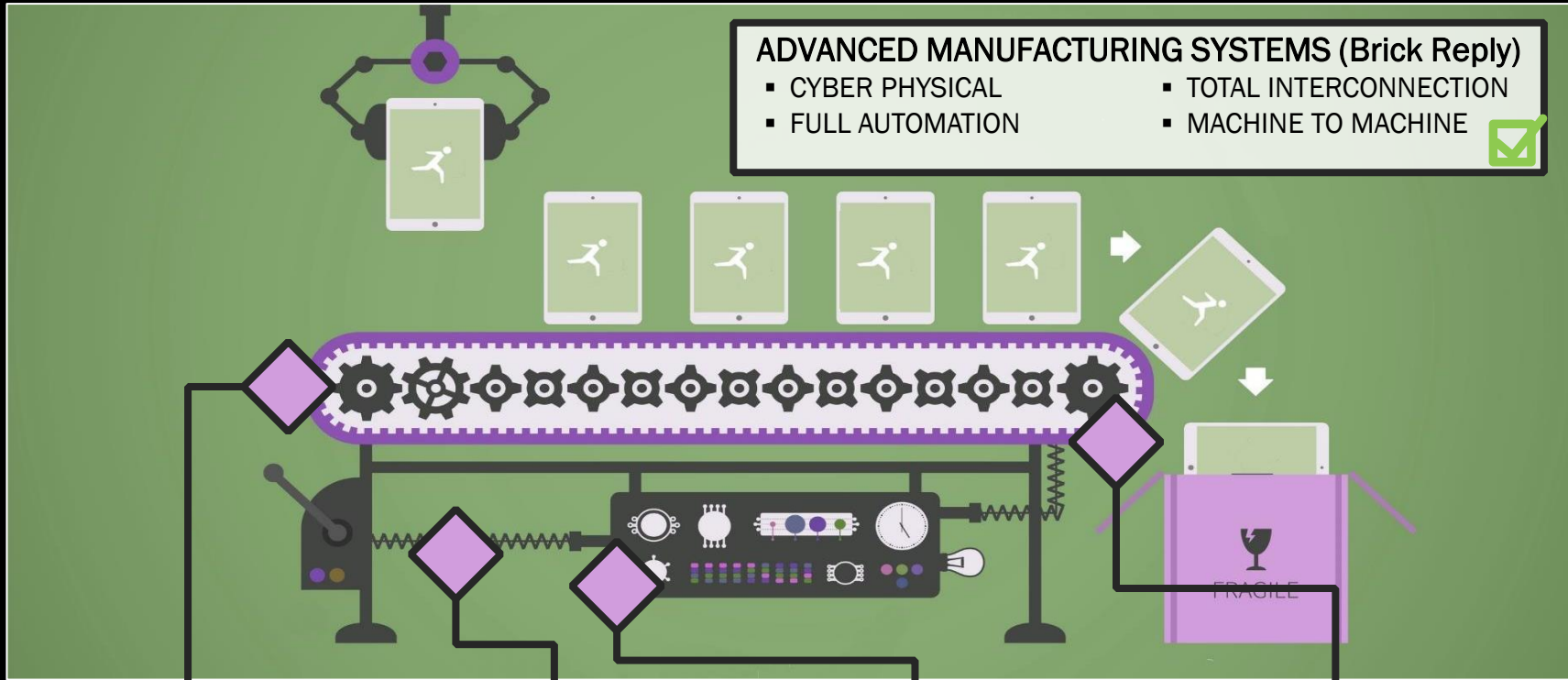
## INTERNET OF THINGS

- OBJECT TAGGING
- INTERNET-OBJECT COMMUNICATION
- REAL TIME
- OPTIMIZED COSTS



## ADVANCED MANUFACTURING SYSTEMS (Brick Reply)

- CYBER PHYSICAL
- FULL AUTOMATION
- TOTAL INTERCONNECTION
- MACHINE TO MACHINE



# Brick **REPLY**

## Overall Requirements

### WE LINK **INDUSTRY**



Production Manager can **configure** its own production process, modelling workflow and shop floor and production line sequence.

The solution is able to **interact with shop floor equipment** in order to receive alarms, status updates and feedback about manufacturing operations.

All plant departments can base decision making on **equipment Predictive Analysis**.

### TO CONNECTED **ENTERPRISE**



Manufacturing processes are managed within Brick, that is **completely integrated with ERP systems**.

All departments and production sites can interact through a **browser or a mobile device**.

All standard Manufacturing Operations Management (**MOM**) are performed directly on the **Brick Reply** platform, according to the **self-configured rules and workflows**.



# Brick **REPLY**

## Functional Overview



## Brick Core

- External data interfaces and connectors configuration against ERP or other systems
- Plant Layout Design and Configurations (Lines, Stations, Work Phases, etc)
- Definition of available shopfloor devices (Machinery, Input devices, sensors, PLC, etc)
- Product Structure Acquisition or Definition (BOM)
- Production Process and workflow rules design and definition
- Mapping of Product with physical plant layout

# Brick **REPLY**

## Benefits



### **IoT Integration**

Brick supports IoT protocols of new generation of industrial equipments. Brownfield is supported via OPC-Server on local shopfloor devices.



### **Cloud Support**

Platform tailored to customer needs, whether is completely on cloud, in SaaS model it can also be delivered on-premise or IaaS scenarios.



### **User Experience**

User Experience is designed for all users target, from Bluecollars using workstations to Managers using mobile devices.



### **Process Control**

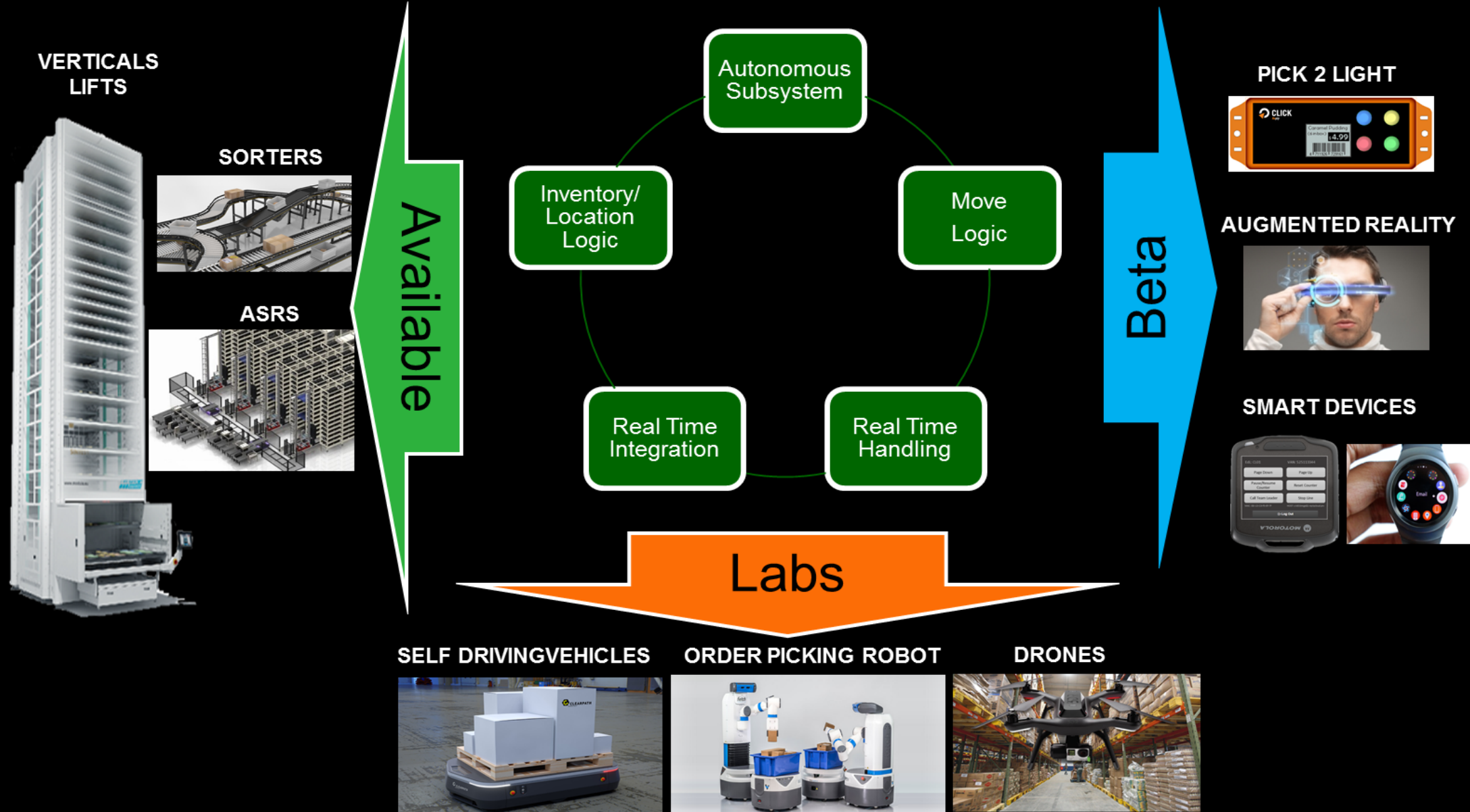
The platform can be configured and tailored to fit different production processes within different industries and different plant layouts.



### **Open for the future**

We are working on big data and machine learning capabilities, opening for future support of predictive and prescriptive analysis on client data.

# Logistics 4.0 CONVERGENCE





The background of the slide is a photograph of an industrial factory floor. On the left, there is a blurred image of a conveyor belt system. The rest of the background is a semi-transparent red overlay. On the right side, there is a more detailed view of industrial machinery, including a large machine with a glass-enclosed upper section and a control panel with various buttons and a small screen. The overall scene represents a modern manufacturing environment.

# INDUSTRIE 4.0

## PREDICTIVE MAINTENANCE FOR SMART SERVICE

- Smart Production
- Condition Monitoring
- Big Data Analytics





# INDUSTRIE 4.0

## INDUSTRIAL SECURITY

- Cybersecurity for the Industrial Internet
- Secure Software Platform
- Critical Infrastructure Administration



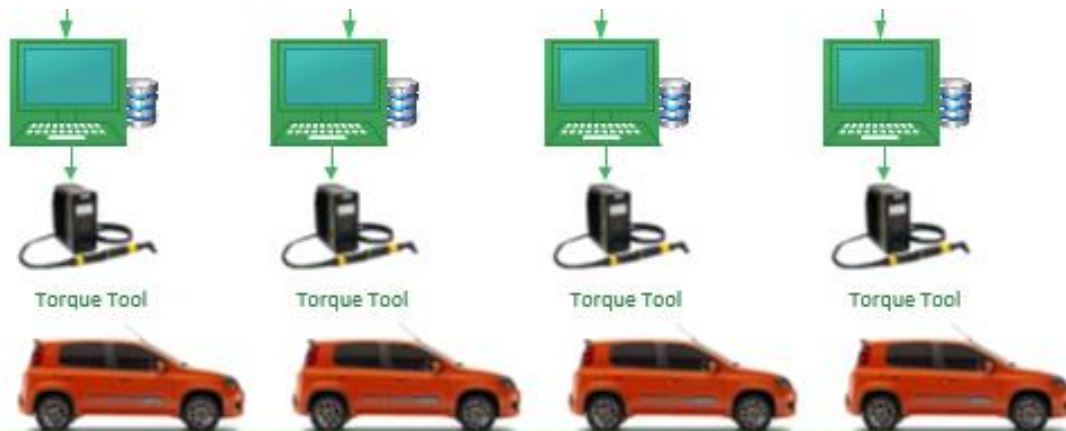
# **Reply Cases**





# Automotive - Torque System

- Mission Critical application
- Traceability for torque operations
- Statistical analysis of process
- Monitoring of Stations
- Real time operations
- Integration with MES
- Big data analysis for service, quality, maintenance, recall



# 3D Printing for Rapid Prototyping

## Superga 2750

Concept e Realizzazione



### Ciente

Basicnet Spa

### Anno

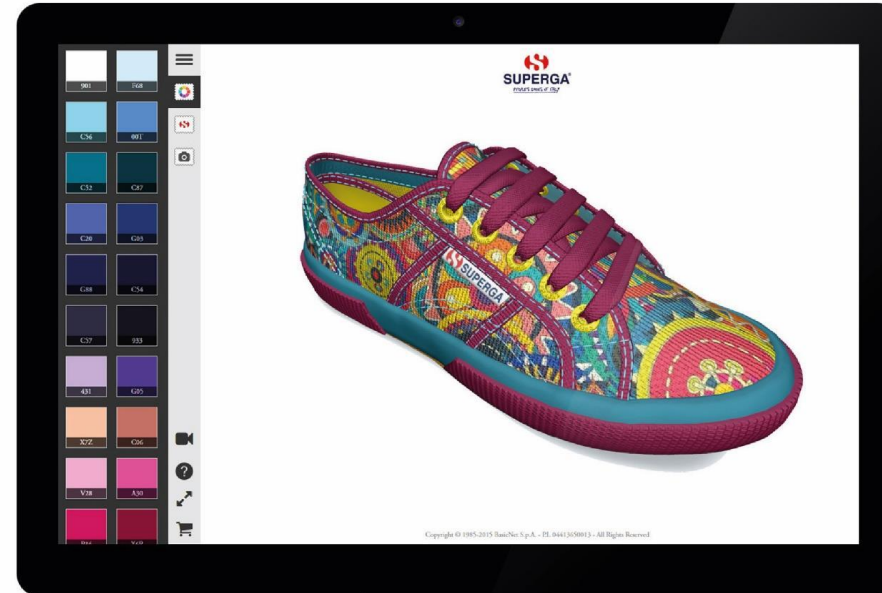
2014

### CHALLENGE

Personalizzazione di una vera icona del design italiano: la Superga 2750

### Solution

Applicazione web che consente di modificare in maniera diretta ed intuitiva tutte le parti della scarpa, utilizzando colori e texture predefiniti o personalizzati. Una volta configurato il modello, l'applicazione realizza direttamente rendering e stampa in 3D. Tecnologia **WebGL, HTML5 + API**



SVILUPPO SOFTWARE 3D REAL TIME VIRTUAL / AUGMENTED REALITY MODELLAZIONE STAMPA 3D UI / UX RENDERING ANIMAZIONE





# Virtual Reality for Configuration and Training

## ABB | Flame Scanner Uvisor



ABB is a leading global technology company that operates in the power and automation markets. It enables utility, industry and infrastructure customers to improve their performance while lowering environmental impact.

In order to explain all the possible configurations and installation procedures of the Uvisor Flame Scanner modular system, Forge reply developed an interactive 3D solution.

The works as a 3D product configurator but with a detailed section dedicated to assembly and maintenance instructions of the various parts.



- Product configurator
- 3D interactive application
- Tutorial and installation guide



# Real time vehicle data analysis

Context: It would be easy to say the modern vehicle (e.g. car, truck, forklift) is a computer on wheels, but it's more like 30 or more computers on wheels. Tire pressure, oil stand, speed or breaks, nearly everything in a vehicle is controlled electronically. Having access to these internal signals offers a completely new range of applications service and business models. Making use of **big data analysis** and **machine learning** builds the path for a **continuous improvement process** (CIP) and **predictive maintenance**.

## Challenge:

- ❑ Fast and remote access to vehicle's internal communication bus (CAN)
- ❑ Collection, storage, aggregation and analysis of collected data (e.g. Cloud)
- ❑ Definition and integration of new business/service models e.g. "Pay as you use", Remote Maintenance, Fleet Management etc.



## Solution:

- ❑ Telemetry box transfers CAN bus data directly to the cloud
- ❑ Integration with AWS cloud architecture using enhanced services for storage and machine learning
- ❑ Fast prototyping and agile project management
- ❑ Involvement of technical and business experts in order to define relevant use cases and business models